

Biometric recognition FAQs

Why are you using biometric recognition?

Biometric recognition converts physical characteristics into a unique digital signature that can be used to quickly and securely locate your child's cashless catering account. This helps speed up service and eliminates the requirement to carry cash or an alternative method of access, such as a card that can be lost or stolen.

How does it work?

When the student places their finger on the scanner or looks at the camera, the software reads key features (unique patterns on a fingerprint or distance between facial features for facial recognition) and compares this against the database of registered users. When it finds a match it automatically opens their cashless catering account allowing the operator to complete the sale of their school meals.

Can these biometrics registrations be used by any other agency?

No, the software turns the student's physical characteristics into an encrypted (using AES 256) string of characters known as a template (no fingerprint image is ever stored). Even if someone were to be able to gain access to the data and break the encryption, this template does not contain enough information to reverse engineer into a usable fingerprint.

Who supplies your biometric System?:

[CRB Cunninghams](#) provides the biometric system and [Tucasi/Scopay](#) provide the cashless payment system. Further information on them can be found on them by following the embedded hyperlinks.

What happens when the student leaves the School?

When a student leaves school all data can be deleted very easily.

I don't wish to give permission for my child to participate with biometric recognition, can my child still purchase school meals?

Yes, students can give their year group and surname to access their account on the tills.

What if I change my mind?

If you or your son/daughter initially opt-in for the use of biometric recognition but later change your mind, please do email the school and we will remove the permission from the system which will automatically remove any biometric data associated with the student and provide an alternative method of authentication.

Where can I learn more about how my Data is processed by the school ?

Please see our various [Data Protection and Privacy Policies](#) on our Website